



M.A. LIVING
HANDCRAFTED BED FRAMES

Product Care Leaflet and Warranty Guidelines

Thank you for purchasing one of our bedsteads or headboards. Each model is hand made and designed to give you years of comfort.

We hope you will take a few moments to read this important information and find out how to give the best possible care to your product.

Caring For Your Product

1. Unpack your products carefully, avoid any sharp implements to ensure no damage occurs to your new product. Please keep the packaging and polythene away from children.
2. Follow carefully the assembly instructions and ensure all screws are tightened to facilitate a safe comfortable sleeping platform. For headboards use the supports and ensure the bolts/screws are tightened securely.
3. Always manually screw in fittings and then tighten with power tools. Just using power tools can cause the internal inserts to become dislodged.
4. Never use detergents or chemical cleaners on your products. These cleaners can adversely affect the fabrics on your bedstead/headboard.
5. Soiled areas can be lightly sponged with a weak solution of soap and lukewarm water. Should the problem persist then it is recommended you contact the stockists from whom you purchased the product.
6. When moving your products be aware they are very heavy and that if necessary should be done with more than one person, otherwise you could damage the goods or seriously injure yourself.
7. Please ensure you lift the product to move into position and not push, pull or drag the bedframe, this will damage the legs and fittings on the product which will not be deemed a manufacturing fault.
8. Ensure all screws and bolts are checked and tightened every 3-6 months periodically.

MA Living Warranty

1. MA Living will either repair or replace free of charge any defective product in the first year of purchase due to faulty materials or workmanship.
2. Your product is provided with 12 months manufacturers guarantee.

3. MA Living reserves the right to change any materials used in the manufacturing process at any time.
4. MA Living may vary the terms of this warranty, if in our opinion the circumstances of any cases are such to require special consideration.
5. Proof and date of purchase is necessary with any claim for warranty.
6. The terms of this warranty are not transferable and this does not affect your statutory rights.
7. It is important to retain this warranty card at all times, for your receipt and also for future reference.
8. Should any fault appear on your products, consult your stockists or the store from which you purchased the products.
It is with them that your contract of sale exists.

Padding and Foam Fillings

1. We will provide a limited warranty against any manufacturing faults of defects for 12 months from the date of purchase.
2. This warranty is applicable for normal domestic use.

Upholstery

1. All fabrics are guaranteed by a limited warranty against manufacturing defects for 12 months. This applies to products purchased and used in a normal domestic environment.
2. Care instructions are provided and this warranty is subject to proper care having been taken that fabrics have been cleaned according to instructions.
3. The warranty will not apply to fabrics that have not been cleaned properly, or as a result of accidents, spoiling, fading, wrinkling or creasing. Fabrics that are bit supplied by the company are not covered by any of this warranty.
4. Our furniture comes in a wide variety of fabrics, some of which are more resilient than others. Be aware that pets can damage furniture in the home and damage by children is not uncommon.
5. When choosing your fabric from our swatches please consider your lifestyle and how much you use the furniture you will be getting!

Any mattress used must not exceed 80 KG
This will void any warranty on your product.

Safety

1. If you purchase one of our frames with screwed in legs do periodically check that after some use these are secure.
2. All queries in relation to the MA Living Warranty should be directed to your retailer.
3. No part of the MA Living warranty as outlined above may be changed or expanded upon with an individual or retailer without written permission from a Director of MA Living.
4. We at MA Living reserve the right to change any part of these terms of warranty, or models and products made by the company. We also reserve the right to offer substitute models, fabrics and to continue any product without prior notice.
5. When repairing or replacing items under the terms of this warranty MA Living reserves the right to substitute any alternative materials or models if the original model is no longer available.

Store from where goods were purchased:

Date of purchase



MA Living

Unit 5, Treefield Industrial Estate, Geldard Road, Gildersome, LS27 7JU

Tel: 01133 224 384

Email: sales@maliving.co.uk